

VALDOSTA PSYCHIATRIC ASSOCIATES, LLC

3541 North Crossing Circle

Valdosta, GA 31602

229-244-4200

Required Paperwork:

Extremely Important - One week prior to your appointment, please return the following:

- The enclosed forms – completed and signed
- A copy of your insurance card and/or authorization for your appointment
- Doctor notes or old mental health records (last three appointments only)

Office hours:

Monday - Wednesday: 8:00 a.m. to 6:00 p.m. Thursday: 8:00 a.m. to 8:00 p.m.
Friday: 8:00 a.m. to Noon.

Phone hours:

Monday – Thursday: 9:00 a.m. to 5:00 p.m. Friday: 9:00 a.m. to Noon.

Emergencies: Call our office first during normal office hours. If the office is closed or you get the answering machine, call 911.

Payment for services

Please inform us immediately if your care involves a legal matter, or if the Department of Family and Children Services is involved.

Insurance

- We file with all insurance plans. If your insurance company will not give us the necessary information, we will ask you to pay the bill and we will file your insurance for you.
- You are required to pay any copayment and/or deductible at the time of service.
- You have the obligation to check with your insurance and notify us if you require authorization prior to treatment.
- Counseling and treatment can be filed on your insurance.

Personal Payments

- You may pay by personal check (a \$30.00 service charge will be added to your account for all returned checks), money orders, cash, debit card, or major credit card.
- We will bill you \$50.00 in advance for each form and letter you ask us to draft.

Office / Appointment Etiquette:

- Do not bring anyone with you unless he/she will be seeing your provider or he/she is your driver.
- Do not bring children who are not coming as patients.
- You will be billed for any appointments made for which you failed to show or cancel at least 24 hours beforehand.

Medications:

- It is important for you to notify us if you change pharmacies. You will not be given another prescription without seeing the doctor again. We do not fax or mail prescriptions.
- Take your medication as directed. Keep up with your quantity. Be certain you have enough to last until your next appointment.
- At times our office may call to reschedule an appointment because your doctor has an emergency. If we should call you, check your medications to be sure you have enough to last until the date you return. It may take up to 24 hours to get your prescription refilled (longer on Fridays).
- We do not participate with discount drug programs.
- If you are in a situation that you cannot afford your medication, do not stop taking your medication. Look and ask until you find assistance, for example, (i) check with your local mental health office, (ii) check with your pharmacist to see what programs they may have available, and (iii) call your local Department of Family and Children Services

Minors:

Must be accompanied by a biological parent. We cannot prescribe medications or initiate treatment without a parent or legal guardian present.

PATIENT BILL OF RIGHTS

Patient Rights

1. The right to efficient and effective care individualized to his/her needs, and the right to refuse treatment or discontinue treatment.
2. The right to be seen at or near the scheduled appointment time. If the treatment provider is late, he/she will extend our session or we will make other arrangements by mutual agreement.
3. The right to privacy and confidentiality. All records and communications will be treated confidentially in compliance with applicable state and federal laws. These laws may obligate the treatment provider to report suspected abuse, neglect, or domestic violence and those who pose a danger to themselves or others.
4. The right to access my medical records within a reasonable timeframe, and to examine and receive an explanation of the bill regardless of the source of payment.
5. The right to be treated with dignity and respect at all times, to have access to the practice's grievance process; to communicate any care problems; to voice grievances regarding treatment or care that is, or fails to be, furnished, and receive written notice of the practice's decision.
6. The right to file a grievance with the Georgia Composite Medical Board, concerning the physician, staff, office and treatment received. The patient should send a written complaint to the board. The patient should be able to provide the physician or practice name, the address and the specific nature of the complaint. Complaints or grievances may be reported to the Board at the following address or telephone number:

Georgia Composite Medical Board
Attn. Complaints Unit
No. 2 Peachtree Street, N.W. 36th Floor
Atlanta, GA 30303
(404) 656-3913
www.medicalboard.georgia.gov

Patient Responsibilities

1. Keeping, and being on-time, for all appointments, or notifying the office staff otherwise. Failing to show for an appointment, and failing to cancel it at least 24 hours beforehand, will result in a missed appointment fee.
2. Providing accurate and complete information concerning present complaints, past illnesses, hospitalizations or any other health related issue.
3. Being responsible for the patient's own health, including following the providers prescribed treatment plan; contacting the treatment provider for any serious situation that arises, even if after normal office hours; working with the provider to achieve treatment goals and advising the provider of any changes in the patient's condition.
4. Being respectful of the rights of others in the facility.
5. Informing the practice of any living will, medical power of attorney, or other healthcare directive.
6. Informing the practice of any change in address, mobile/cell phone, or preferred communication method.
7. Being responsible for all financial obligations related to the patient's care.
8. Addressing any comments or complaints, or if you believe your rights have been violated, through:

Valdosta Psychiatric Associates
Attn: Debra Morgan
P.O. Box 3229
Valdosta, Georgia 31604

Department of Health and Human Services
Office for Civil Rights
61 Forsyth Street, SW, Suite 16T70
Atlanta, Georgia 30303-8909
(800) 368-1019

NAME: _____ DATE: _____
 ADDRESS: _____
 PHONE: _____ Cell Home Work
 DOB: _____ Age: _____
 What Pharmacy do you Use? _____ Street/City _____
 Who is your Primary Care Physician? _____

Are you involved in an investigation or legal case currently? Yes No

Type of Suit:

- Divorce Worker's Comp Child Custody Professional Board
 Department of Family/Children Services Motor Vehicle Other _____

Name of Attorney: _____ Phone: _____

CONSENT FOR COMMUNICATIONS

You have the right to request that we restrict how protected health information about you is used or disclosed. Most patients have family members and friends that occasionally become involved in their care. (For example, your spouse calls to confirm your appointment time; OR your adult child calls with questions about your medications.) Please list any restrictions to the information you have regarding how we can communicate with those you have listed below. (Example: Appointments only, financial matters only; Medications Only, etc. If there are no restrictions, please list "NONE" beside their name

Please list below any persons you will allow us to talk with about you. (If you prefer we do not speak with anyone, please write "NO ONE" across this section.

Name	Relationship to you	Phone Number	Restrictions (See instructions below)

How would you like us to communicate with you?

- Cell Phone # _____ Okay to leave voicemail? Yes No
 Home Phone # _____ Okay to leave message on answering machine? Yes No
 Mail (Address _____)
 Email _____ @ _____

I understand that I have the right to revoke this authorization in writing at any time. I request that my confidential information be handled in the manner listed above and authorize Valdosta Psychiatric Associates staff to disclose information only to those individuals listed above and in the manner stated for oral and written communications. Any other release of information will require a signed authorization for Release of Medical Information and/or Psychotherapy Information.

_____ Date _____
 Signature of Patient/Legal Guardian (Minors 12-17 must sign) Witness: _____

Notice of Privacy Practices Receipt

Our Notice of Privacy Practice (NPP) provides information on how our practice may use and/or disclose protected health information about you for treatment, payment, and health care operations. A copy of our NPP can be found at <http://www.vpavaldosta.com/forms> (under "Our Privacy Notice") and upon request.

I acknowledge that I have received a copy of Valdosta Psychiatric Associates, LLC's Notice of Privacy Practices.

Patient Name: _____

Patient's Legal Representative (*if patient is under 18*): _____

Patient's / Legal Representative Signature's: _____

Today's Date: _____

Patient's Date of Birth: _____

Name: _____ DOB: _____

INTAKE QUESTIONNAIRE

Who referred you to our office? _____

Have you ever had treatment for a mental or nervous condition before? Yes No

Where were you treated before? _____

Has anyone in your family ever been treated for a mental or nervous condition before? Yes No

Mother Father Brother/Sister Children Grandparents Other

Are you allergic to any medications or ever had an adverse reaction to any medications? Yes No

Please list drug allergies _____

Do you smoke? Yes No (How many cigarettes per day? _____ Packs per day _____)

Do you drink alcohol? Yes No (How many alcoholic drinks do you consume per week? _____)

Are you, or have you been, investigated by the Department of Family/Children Services? Yes No

Are you involved in any legal actions or lawsuits? Yes No

Your attorney's Name: _____ Type of Suit _____
(Divorce, Disability, Motor Vehicle Accident, Workers Comp, Other)

Are you involved in a worker's compensation claim? Yes No

What Pharmacy do you use? _____

Street/City _____

Who is your Primary Care Physician? _____

What is your main complaint? / Why are you here today? _____

How long and/or how often has this been occurring? _____

List any Medical Condition you are being treated for _____

Medical History

<input type="checkbox"/> Allergies/Seasonal	<input type="checkbox"/> Anemia	<input type="checkbox"/> Arthritis
<input type="checkbox"/> Asthma	<input type="checkbox"/> Back Pain (Chronic)	<input type="checkbox"/> BPH
<input type="checkbox"/> Cancer (type) _____	<input type="checkbox"/> COPD/Emphysema	<input type="checkbox"/> Diabetes <input type="checkbox"/> Type I <input type="checkbox"/> Type II
<input type="checkbox"/> Disc Disease <input type="checkbox"/> Lumbar <input type="checkbox"/> Cervical	<input type="checkbox"/> Fibromyalgia	<input type="checkbox"/> GERD / Gastritis
<input type="checkbox"/> Gout	<input type="checkbox"/> Hearing Loss	<input type="checkbox"/> Heart Disease
<input type="checkbox"/> Hepatitis	<input type="checkbox"/> Hernia	<input type="checkbox"/> High Cholesterol
<input type="checkbox"/> HIV	<input type="checkbox"/> Hypertension	<input type="checkbox"/> Hypotension
<input type="checkbox"/> Hyperthyroidism	<input type="checkbox"/> Hypothyroidism	<input type="checkbox"/> Irritable Bowel Syndrome
<input type="checkbox"/> Kidney Disease	<input type="checkbox"/> Kidney Stones	<input type="checkbox"/> Liver Disease
<input type="checkbox"/> Lupus	<input type="checkbox"/> Migraine Headaches	<input type="checkbox"/> Obesity
<input type="checkbox"/> Parkinson's Disease	<input type="checkbox"/> Seizure Disorder	<input type="checkbox"/> Sleep Apnea
<input type="checkbox"/> Sexually Transmitted Disease	<input type="checkbox"/> Stroke/TIA (History of)	<input type="checkbox"/> Testosterone (Low)
<input type="checkbox"/> Traumatic Brain Injury	<input type="checkbox"/>	<input type="checkbox"/> No Medical Problems

Other Illnesses not listed above: _____

Surgical History

<input type="checkbox"/> Appendectomy	<input type="checkbox"/> Back <input type="checkbox"/> Lumbar <input type="checkbox"/> Cervical	<input type="checkbox"/> Bariatric Surgery	<input type="checkbox"/> Brain
<input type="checkbox"/> Cardiac Valve	<input type="checkbox"/> Cardiac Bypass	<input type="checkbox"/> Ear/Nose/Throat	<input type="checkbox"/> Gall Bladder
<input type="checkbox"/> Gastric Bypass	<input type="checkbox"/> Hernia Repair	<input type="checkbox"/> Hip Replacement	<input type="checkbox"/> Hysterectomy (Partial)
<input type="checkbox"/> Hysterectomy (Total)	<input type="checkbox"/> Kidney Stones Removed	<input type="checkbox"/> Kidney Removed	<input type="checkbox"/> Knee Replacement
<input type="checkbox"/> Prostate	<input type="checkbox"/> Rotator Cuff	<input type="checkbox"/> Shoulder	<input type="checkbox"/> Tubal Ligation
<input type="checkbox"/> Wrist			

Other Surgeries not listed above: _____

Medications

Please list all medications you take daily, including all prescriptions, over-the-counter, herbals, and vitamin/mineral/dietary (nutritional) supplements, along with the dosages and frequency:

Medication	Dosage	How often?

Allergies

Please list any drug or non-drug allergies you have:

Please check all stressors you are currently experiencing

<input type="checkbox"/> Economic/Financial	<input type="checkbox"/> Education/School	<input type="checkbox"/> Family Conflict	<input type="checkbox"/> Grief/Loss
<input type="checkbox"/> Legal Problems	<input type="checkbox"/> Medical Illness	<input type="checkbox"/> Work (stressors)	<input type="checkbox"/> Living Situation
<input type="checkbox"/> Social Environment	<input type="checkbox"/> Substance Abuse	<input type="checkbox"/> Marital Conflict	<input type="checkbox"/> Family Disruption due to divorce or separation
<input type="checkbox"/> Personal Injury	<input type="checkbox"/> Relationship	<input type="checkbox"/> Physical health	

Please check any symptoms you are currently experiencing

<input type="checkbox"/> Anxiety / worry	<input type="checkbox"/> Decreased energy	<input type="checkbox"/> General Stress	<input type="checkbox"/> Unexplained or chronic pain
<input type="checkbox"/> Anger	<input type="checkbox"/> Decreased pleasure and interest in things	<input type="checkbox"/> Grief/Loss	<input type="checkbox"/> Thoughts of hurting someone else
<input type="checkbox"/> Appetite disturbance	<input type="checkbox"/> Depressed Mood	<input type="checkbox"/> Uncontrolled Fear or Phobia	<input type="checkbox"/> Hallucinations (hearing voices, seeing things)
<input type="checkbox"/> Decreased concentration	<input type="checkbox"/> Feelings of hopelessness,	<input type="checkbox"/> Falling Asleep during	<input type="checkbox"/> Insomnia (trouble falling asleep or

	helplessness or worthlessness	the daytime	staying asleep)
<input type="checkbox"/> Nervousness	<input type="checkbox"/> Decreased energy	<input type="checkbox"/> General Stress	<input type="checkbox"/> Irritability
<input type="checkbox"/> Anger	<input type="checkbox"/> Decreased pleasure and interest in things	<input type="checkbox"/> Impulsiveness	<input type="checkbox"/> Isolating (staying away from others)
<input type="checkbox"/> Mania (unusually hyperactive, talkative)	<input type="checkbox"/> Nightmares	<input type="checkbox"/> Panic Attacks	<input type="checkbox"/> Rapid weight loss or weight gain
<input type="checkbox"/> Memory Impairment	<input type="checkbox"/> Sexual Dysfunction	<input type="checkbox"/> Thoughts of hurting myself	

Please list any other symptoms not listed above: _____

Past Psychiatric History

Have you ever been treated by a psychiatrist or counselor in the past? Yes No

Outpatient Treatment

Provider:	Dates of Treatment:
Provider:	Dates of Treatment:
Provider:	Dates of Treatment:

What were you being treated for? _____

Inpatient Treatment

Facility Name:	Type of Admission	Date/Year
<input type="checkbox"/>	<input type="checkbox"/> Voluntary <input type="checkbox"/> Involuntary	
<input type="checkbox"/>	<input type="checkbox"/> Voluntary <input type="checkbox"/> Involuntary	
<input type="checkbox"/>	<input type="checkbox"/> Voluntary <input type="checkbox"/> Involuntary	

Reason for Admission:

<input type="checkbox"/> Depression	<input type="checkbox"/> Drug/Alcohol	<input type="checkbox"/> Manic Episode	<input type="checkbox"/> Psychotic Episode
<input type="checkbox"/> Severe Anxiety	<input type="checkbox"/> Suicidal Ideations	<input type="checkbox"/> Suicide Attempt	<input type="checkbox"/> Violence/Assaultive Behaviors

Family History

Has anyone in your family ever been treated for psychiatric condition or Substance Abuse? Yes No Unknown

Family Member	Type of problem

Father: Living Deceased (Age _____) / Mother: Living Deceased (Age _____)

Brief Description of your Father and Mother: _____

Siblings: # Living _____ # Deceased _____

If you were not raised by your biological parents, please explain:

What is your cultural background: (Hispanic, Italian, German, Irish, etc.) _____

Substance Abuse History

Do you have a history of Substance Abuse? Yes No Maybe: _____

Type of substance Used	Quantity Used	Frequency of Use

Have you experienced any of the following as a result of your drug or alcohol use?

<input type="checkbox"/> Arrests	<input type="checkbox"/> Consuming more than intended	<input type="checkbox"/> Blackouts	<input type="checkbox"/> DUI
<input type="checkbox"/> Employment Issues	<input type="checkbox"/> Family/Marital Conflict	<input type="checkbox"/> Feeling guilty	<input type="checkbox"/> Financial problems
<input type="checkbox"/> Fighting	<input type="checkbox"/> Health Problems	<input type="checkbox"/> Increased Tolerance	<input type="checkbox"/> Increased tolerance
<input type="checkbox"/> Unintentional Overdose	<input type="checkbox"/> Physical Health Problems	<input type="checkbox"/> Seizures	<input type="checkbox"/> Withdrawal Symptoms

List any other consequences not listed above: _____

Education History

Highest grade level obtained:	<input type="checkbox"/> Some college	<input type="checkbox"/> Master's Degree
<input type="checkbox"/> Less than a high school education	<input type="checkbox"/> Technical degree	<input type="checkbox"/> Doctorate Degree
<input type="checkbox"/> Graduated from high school or GED	<input type="checkbox"/> College degree	<input type="checkbox"/> Other: _____

Employment Status

Full-time Part-time (Employer Name _____ Months/Yrs. at job _____)
 Unemployed Retired Disabled Homemaker
Occupation: _____

Military Service History:

<input type="checkbox"/> Never been in the military	<input type="checkbox"/> Active Duty Military	<input type="checkbox"/> Parent is active duty military
<input type="checkbox"/> Spouse is Active Duty military	<input type="checkbox"/> Retired from the military	<input type="checkbox"/> Honorably discharged from military
<input type="checkbox"/> Veteran	<input type="checkbox"/> Medically discharged from military	<input type="checkbox"/> Dishonorable discharge

Branch of military: _____

Marital Status:

<input type="checkbox"/> Single/Never married	<input type="checkbox"/> Married	<input type="checkbox"/> Divorced
<input type="checkbox"/> Separated	<input type="checkbox"/> Widowed	<input type="checkbox"/> Partnership/Serious Relationship

Current level of satisfaction in the relationship is: ___ N/A ___ Very satisfied ___ Somewhat satisfied ___ Dissatisfied

Number of Marriages _____ **Number of Children:** _____ **List the Names and Ages of Children:** _____

Residential Status:

<input type="checkbox"/> Own A home	<input type="checkbox"/> Rent	<input type="checkbox"/> Live w/parents	<input type="checkbox"/> Foster Care
<input type="checkbox"/> Homeless	<input type="checkbox"/> Nursing Home Facility	<input type="checkbox"/> Live w/roommate(s)	

Housing Conditions are: ___ Excellent ___ Good ___ Fair ___ Poor

List the members of your current household (name and relationship to you): _____

Social Supportive Network:

<input type="checkbox"/> Supportive Family	<input type="checkbox"/> Friends	<input type="checkbox"/> Religious Congregation	<input type="checkbox"/> Co-workers
<input type="checkbox"/> Internet-based	<input type="checkbox"/> Social Services	<input type="checkbox"/> Sponsor	<input type="checkbox"/> _____

Cultural:

<input type="checkbox"/> Caucasian	<input type="checkbox"/> African-American	<input type="checkbox"/> Hispanic	<input type="checkbox"/> Asian
<input type="checkbox"/> Native American	<input type="checkbox"/> Bi-Racial	<input type="checkbox"/> Indian	

Sexual Orientation:

<input type="checkbox"/> Heterosexual	<input type="checkbox"/> Homosexual	<input type="checkbox"/> Bi-Sexual	<input type="checkbox"/> Transgendered	<input type="checkbox"/> Don't know
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Religion

<input type="checkbox"/> Denomination: _____	<input type="checkbox"/> Participate in religious activities	<input type="checkbox"/> Do not participate in religious activities
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VALDOSTA PSYCHIATRIC ASSOCIATES

3541 NORTH CROSSING CIRCLE

VALDOSTA, GEORGIA 31602

229-244-4200 Phone

229-244-4995 Fax

CONTROLLED SUBSTANCE POLICY

The purpose of this agreement is to create an understanding regarding controlled substances (a type of medication that is regulated by the states and the Federal government) that may benefit your symptoms. My goal is to treat you safely with these potent medications and also to prevent abuse of or addiction to these medications.

Medications such as stimulants (Adderall, Vyvanse, etc.), benzodiazepine, tranquilizers, barbiturate sedatives and muscle relaxants such as Soma (carisoprodol), that may be useful in managing your symptoms, can be problematic in several ways: These medications have “street value” and potential for abuse. Although these medications may be prescribed with the goal of improving your comfort and functionality, their medical use is also associated with the risk of serious adverse effects such as development of an addiction disorder or a relapse in a person with a prior addiction history. The extent of this risk is uncertain, but it is known to be higher in certain vulnerable patients. My goal is to have you take the lowest possible dose of medication that is reasonably effective in managing your pain and improving your function, and when possible, have it tapered and eventually discontinued, while at the same time monitoring and managing these potential risks.

Because these medications have the potential for abuse or diversion (i.e., sharing, trading or selling to anyone other than whose name is on the prescription), strict accountability is necessary for both medical safety and legal reasons. Therefore, the following policies are agreed to by you, the patient, to help me keep you safe and to provide you with good care.

- You must get a prescription for all controlled substances from the physician whose name appears below or, during his or her absence, by the covering physician, unless specific written authorization is obtained for an exception. (Multiple sources can lead to medication interactions or poor coordination of treatment.)
- You must obtain all controlled substances from the same pharmacy. Should the need arise to change pharmacies, our office must be informed. The pharmacy that you have selected is:

Phone _____

_____ Initial

- You must inform our office of any new medications or medical conditions and of any adverse effects you experience from any of the medications that you take.
- You must give the prescribing physician permission to discuss all diagnostic and treatment details with dispensing pharmacists or other professionals who provide your health care for purposes of maintaining accountability and coordinating your care.
- You may **NOT** share, sell or otherwise permit others to have access to these medications. You must take all medications exactly as prescribed, unless you develop side effects. If you develop side effects, you must consult with your doctor or local emergency providers.
- You must not stop these medications abruptly or without consulting the prescribing physician, as an abstinence/withdrawal syndrome may develop.
- **You must agree that your urine will be tested for controlled or illegal substances before initiation of therapy, (the collection of your urine may be monitored) and that random urine follow up testing will be done. Again, the collection of your urine may be monitored. You must cooperate in such testing, and you must agree that the presence of unauthorized substances, illicit substances or absence of prescribed medications may prompt referral for assessment for addictive disorder and possible tapering and discontinuation of the controlled substances immediately or in the future.**
- You will not give your prescriptions or bottles of these medication to anyone else. These substances may be sought by other individuals with chemical dependency and should be closely safeguarded. You will take the highest degree of care with your medications and prescriptions. You will not leave them where others might see or otherwise have access to them.
- You may be asked to bring the original containers of medication to each office visit.
- You must keep all controlled substances in a secure area. Since the medication may be hazardous or lethal to a person who is not tolerant to their effects, especially a child, you must keep them out of reach of such people.
- You must exercise extreme caution when taking these medications and driving or operating heavy machinery. The use of these medications may induce drowsiness or change your mental abilities, thereby making it unsafe to drive or operate heavy machinery. The effects of these medications are particularly problematic during any dose changes. If you are the slightest bit impaired, you must refrain from these activities.

_____Initial

- You must discuss the long-term use of controlled substances with your physician. Prolonged use of controlled substances can be associated with serious health risks. You need to understand these risks.
- You must agree that medications will not be replaced if they are lost, flushed down the toilet, destroyed, left on an airplane, etc. If your medication has been stolen and you complete a police report regarding the theft and present that report to the prescribing physician, an exception may, **but probably won't**, be made.
- You must agree that early refills will **NOT** be given.
- You understand that prescriptions may be issued early only if the physician or patient will be out of town when a refill is due. These prescriptions will contain instructions that they **NOT** be filled prior to the appropriate date.
- You agree that, if the responsible legal authorities have questions concerning your treatment, as might occur, for example, if you were obtaining medications at several pharmacies, all confidentiality is waived and these authorities may be given full access to our records of controlled substances administration.
- You agree that failure to adhere to these policies may result in tapering and cessation of therapy with controlled substance prescribing by this physician or referral for further specialty assessment.

Physician Signature
Dr. Joe Morgan

Date

Patient Signature

Print Patient Name

Patient Date of Birth

SOCIAL MEDIA POLICY – VALDOSTA PSYCHIATRIC ASSOCIATES, LLC

3541 North Crossing Circle, Valdosta, GA 31602

(229) 244-4200

This document outlines our office policy related to the use of Social Media. Please read it carefully to understand how our licensed mental health professionals conduct themselves on the Internet and how you can expect a response to interactions that may occur between you and your doctor, nurse, or therapist using social media or technology. If you have any questions about anything in this policy, please bring it up at your visit. As new technology develops, this policy may be updated to reflect those changes and you will be notified in writing. You may obtain a copy of this policy upon request.

Our primary concern is your privacy and maintaining a professional therapeutic relationship with our patients.

EMAILS, CELL PHONES, FAXES, MOBILE DEVICES

Secure and private communication cannot be guaranteed fully with the use of non-secure technology such as cell/smart phones, mobile devices, tablets, regular email, or via our website. It is your right to decide whether using this type of non-secure technology may be permitted and under what circumstances. Should you choose to contact Dr. Morgan or your therapist using any type of non-secure technology, it will be considered ***implied consent*** (with your permission) that we respond and return messages in the same non-secure manner, and you agree to take the risk that such communication may be intercepted.

Please be advised that although it is a convenient way to communicate, it is very important that you are aware that computers, email, and cell phones including text messaging without encryption can be accessed by unauthorized people. Some risks include: conversations being overheard; emails can be sent to the wrong recipient; pop-up messages on your cell phone may be viewed by others, and notification services may alert others of your location. Service providers retain a log of all emails and though it is unlikely someone will look at these logs, they can be read by system administrators of the internet service provider. Valdosta Psychiatric Associates does not use encryption in our email system, therefore, should you choose to contact us via email, and we ask that you limit your communication to administrative issues only, such as changing appointments or billing questions to protect your privacy. Our fax is secure, and if you need to communicate clinical information, we ask you do so by faxing us at 229-244-4995. If you communicate confidential or private information via text or email, we assume you have made an informed decision and will view this as an agreement to take the risk and will honor your desire to communicate on such matters. We will not initiate contact via text or email without your consent or as stated above.

NEVER USE EMAIL, TEXT OR FAX FOR EMERGENCIES. Emails or faxes may not be checked daily. Due to computer network problems, emails may not be delivered or there may be a disruption in connection. In the event of emergency, please call 911.

SOCIAL MEDIA NETWORKING SITES

Networking sites such as Facebook Twitter, or LinkedIn are NOT secure. It could compromise your confidentiality to use Wall posts, replies, or others means of engaging in conversations on these sites. Exchanges on social networking sites can become part of your legal medical record. This policy serves to notify you that being linked as friends or contacts on these sites can compromise your confidentiality, privacy, and the therapeutic relationship. As in any other public context, you have control over your own description regarding the nature of your acquaintances. If you choose to disclose information regarding your relationship with one of our clinical professionals, you acknowledge that you understand and accept the risk associated with using social networking. We do not accept friend requests from former or current patients to protect your privacy and maintain a professional boundary in the therapeutic relationship.

Initial Above that you have and understand items contained on this page

LOCATION BASED SERVICES

If you use location-based services on your cell mobile device, you may compromise your privacy while attending sessions in the office. We do not list the practice as a check-in location on various sites such as Foursquare, however, it may be found as a Google location and if you have passive Location Based Services enabled, it may show that you are at the location regularly and others may surmise you are in treatment at Valdosta Psychiatric Associates. Please ask your service provider if you are unaware of how to disable this setting.

WEBSITE

Our website www.vpavaldosta.com is for general information purposes only and should not be used as a substitute for your mental health care. Although we have a contact us link, please note that the webpage is not a secure means of communicating clinical information and should be limited to non-clinical questions.

SEARCH ENGINES

It is not a regular part of our practice to search for patients on Google, Facebook other search engines. Extremely rare exceptions may be made during times of crisis (in the event the doctor or therapist feel you are a danger to yourself or others) and all other means to contact you have been exhausted, a search engine may be used to ensure your welfare. If this occurs, this will be fully documented in the clinical record and discussed with you at your next visit.

FOLLOWING

Our licensed professionals will not follow any client on Twitter, Instagram, blogs or other apps/websites. If there is content you wish to share from your online life, please bring it into the session where it can be explored together. If you follow any of our licensed therapist’s blogs, be aware that your privacy may be compromised if you use an easily recognizable name.

BUSINESS REVIEW SITES

You may find our psychiatry and psychotherapy services on sites such as Yelp, Healthgrades, Yahoo Local, Bing, or other places which list businesses. Some of these sites include forums in which users rate their provider and add reviews or comments. Many of these sites comb search engines for business listings and automatically add listings regardless of whether the business has added itself to the site. If you should find our listing on any of these sites, please be aware that a listing for Valdosta Psychiatric Associates is NOT a request for a testimonial, rating, or endorsement from you as a patient. You have the right to express yourself on any site, but due to confidentiality, we cannot respond to any review on any of these sites whether it is positive or negative. You are urged to take your privacy as seriously as we take our commitment to your confidentiality. You should also be aware that if you use these sites to communicate with one of our professionals, there is a good possibility it will never be seen. If you choose to write something on a business review site, keep in mind that you may be sharing personally revealing information in a public forum.

ACKNOWLEDGEMENT OF REVIEW OF SOCIAL MEDIAL POLICY

By signing below, you are indicating that you have read this document (both pages), understand your rights as a client/patient, and accept the responsibility as stated. You may request a printed copy of the Social Media Policy, and all questions regarding these policies have been answered to your satisfaction.

Printed Name of Patient: _____ Date: _____

Signature of Patient/Legal Representative: _____